

WELCOME TO OUR PRACTICE!

Your oral health is priceless (period) And, I am personally committed to helping you look and feel your best by partnering with you to protect and preserve it. Here's what you can expect.

But first, let me introduce my staff. Upon your arrival to our office, you will meet Ms. Eva Sprague, Receptionist. Perhaps you have spoken with her on the phone. And, since you are new to the practice, you will spend time with Ms. Marsha Shelton-Hassell, VP, Cuspids, Inc. She will give you details about our practice philosophy and office policies and procedures. She will be your, "Go To" staff member whenever you have questions. Ensuring that patient financial records and billing information is current and accurate is, Ms. Ruth Weld.

Assisting Dr. Hassell is a highly trained staff which includes a certified Dental Hygienist and Dental Assistants.

Now, let's talk about your first two visits. They will be spent meeting with the appropriate staff and conducting a thorough oral examination which includes the following:

1. Prophylaxis (cleaning) of teeth.
2. Radiographs to detect decay and to determine the condition of the supporting teeth.
3. A complete medical history to help protect your health.
4. A clinical examination of the teeth and all soft tissues.
5. If necessary, impressions for study models of your teeth.
6. Treatment plan.

As a result of the examination, we can determine a practical treatment plan for you. This plan will explain to you exactly what we need to do, why it is necessary and the approximate length of time it will take. And, you are probably thinking, "How much will this cost? We are a fee for service practice; however, we will gladly process your insurance claim and have the check sent to you. If you have no insurance, we offer a variety of payment options, including interest free health care credit cards. I said at the beginning, "Your oral health is priceless (period)" and when you say, "Start the treatment", we will show you the way we create smiles!

V/R,

Louis A. Hassell, DDS

Rev-5/Effective July 15, 2008